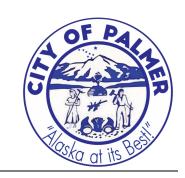
Regular City Council Meeting
June 11, 2024 6:00pm
City of Palmer, Alaska
Palmer City Council Chambers
231 W Evergreen Avenue Palmer, Alaska 99645
www.palmerak.org



City Manager John Moosey City Clerk Shelly M. Acteson, CMC City Attorney Sarah Heath, Esq.

Mayor Steven J. Carrington
Deputy Mayor Carolina Anzilotti
Council Member John Alcantra
Council Member Richard W. Best
Council Member Jim Cooper
Council Member Pamela Melin
Council Member Joshua Tudor

- A. CALL TO ORDER
- B. ROLL CALL
- C. PLEDGE OF ALLEGIANCE
- D. APPROVAL OF AGENDA
 - Approval of consent agenda
 - Approval of Minutes of Previous Meetings A. May 28, 2024, Regular Meeting

E. COMMUNICATIONS AND APPEARANCE REQUESTS

- 1. Elected Officials in Attendance
- 2. Board/Commission Members in Attendance
- 3. Proclamation Recognizing Juneteenth
- 4. Presentation Juneteenth Audra Jackson
- F. REPORTS
 - 1. City Manager's Report
 - 2. Mayor's Report
 - 3. City Clerk's Report
 - 4. City Attorney's Report

- G. AUDIENCE PARTICIPATION
- H. PUBLIC HEARINGS
- I. ACTION MEMORANDA
 - 1. **Action Memorandum No. 24-027:** Authorizing the City Manager to Extend the Professional Services Contract With Alaska Communications for One Additional Year, Term Ending June 30, 2025.
 - 2. **Action Memorandum No. 24-028:** Directing the City Manager to Notify the State Of Alaska of the City Council's Statement of Non-Objection of the Package Store License #4366 for Fred Meyer #649.
 - 3. Action Memorandum No. 24-030: Authorizing Utility Water Connection for 2820 S. Margaret Dr., Palmer, Alaska.
 - 4. **Action Memorandum No. 24-031:** Authorizing Utility Water and Sewer Connections for Breezy Meadows Multifamily Development located at 12697 E. Scott Rd., Palmer, Alaska.
 - 5. **Action Memorandum No. 24-033:** Appointing current City of Palmer Finance Director Gina Davis as Interim City Manager and Authorizing Compensation
- J. UNFINISHED BUSINESS
- K. NEW BUSINESS
- L. RECORD OF ITEMS PLACED ON THE TABLE
- M. AUDIENCE PARTICIPATION
- N. COUNCIL COMMENTS
- O. ADJOURNMENT



Palmer City Council Meeting
D. 2.
Meeting Date: 06/11/2024

Department: City Clerk's Office

Subject

Approval of Minutes of Previous Meetings A. May 28, 2024, Regular Meeting

Summary Statement/Background

Administration's Recommendation:

Attachments

05.28 Regular Meeting Minutes

Regular Meeting May 28, 2024

A. CALL TO ORDER

A regular meeting of the Palmer City Council was held on May 28, 2024, at 6:00 p.m. in the Council Chambers, Palmer, Alaska. Mayor Carrington called the meeting to order at 6:00 p.m.

B. ROLL CALL

Comprising a quorum of the Council, the following were present:

Mayor Steve Carrington Deputy Mayor Jim Cooper Pam Melin Josh Tudor

Absent:

John Alcantra Richard W. Best

Staff in attendance:

John Moosey, City Manager Shelly M. Acteson, CMC, City Clerk Benji Johnson, Deputy City Clerk Brad Hanson, Community Development Director John Diumenti, Airport Superintendent Greg Wickham, Public Works Superintendent

C. PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was performed.

D. APPROVAL OF AGENDA

- 1. Approval of Consent Agenda
 - A. **Action Memorandum No. 24-030:** Directing the City Manager to Notify the State of Alaska of the City Council's Statement of Non-Objection of the Restaurant or Eating Place License #1436 Combined License Renewal for Pizza Ria Delphi Restaurant
- 2. Approval of Minutes of Previous Meetings
 - A. April 23, 2024, Regular Meeting
 - B. April 30, 2024, Special Meeting
 - C. May 2, 2024, Emergency Meeting
 - D. May 6, 2024, Special Meeting
 - E. May 8, 2024, Emergency Meeting
 - F. May 13, 2024, Regular Meeting

Mayor Carrington suggested moving Item O. Council Comments to take place after Agenda Item M. after Audience Participation.

Main Motion: To Approve the Agenda as Amended by moving Council Comments after

item M., Audience Participation

Moved by: Anzilotti
Seconded by: Melin
Vote: No Objection
Action: Motion Carried

E. COMMUNICATIONS AND APPEARANCE REQUESTS

- 1. Elected Officials in Attendance
- 2. Board/Commission Members in Attendance
- 3. A Proclamation Inviting Everyone to Celebrate Summer at Colony Days in Palmer Mayor Carrington presented the proclamation to Chamber Members Sherman Leifer and Steven Loyer.

F. REPORTS

- 1. City Manager's Report
 - City Airport Manager John Diumenti provided an update on the airport project.
 - Provided an update on DOT project near the Glenn Interchange.
 - Noted Palmer Day at the Mat Su Miners Field is June 13, 6 p.m.

2. Mayor's Report

- Referred to the written report.
- Noted July 16 is Celebrate Palmer Day at the Depot.
- Noted June 12, 5 to 7 pm, is the Retirement Party for City Manager John Moosey.

3. City Clerk's Report

• Reminded Council the Joint Meeting with the Planning and Zoning Commission on June 20, 6 p.m.

4. City Attorney's Report

No report.

G. AUDIENCE PARTICIPATION

Colleen M .:

 Thanked Council for their service and spoke in support of a bigger and better space for the new library.

Chuck Hickman:

 Commented on the deteriorating railroad tracks and urged the Council to do something about the tracks.

Jackie Goforth:

• Expressed concern regarding non-profits and commented on laws pertaining to the Friends of the Palmer Library group.

Linda Spawn:

• Gave suggested solutions for the controversial books in the Palmer Public Library, and expressed concerns about certain books in the Palmer Public Library.

Karen Lewis:

• Provided guidelines on how to create a committee to review challenged books.

Mark Spawn:

• Expressed concerns and read aloud from books that should not be allowed in the library.

Chris Tyree:

• Spoke to concerns regarding the Palmer Chamber of Commerce.

Mike Chmielewski:

- Spoke about the Palmer Chamber of Commerce and working with them to broadcast the Colony Day Parade on YouTube.
- Volunteered to assist with fixing the railroad tracks.

Herb Bischoff:

• Commented on the disrepair of the tracks and volunteered to help with fixing the tracks.

H. PUBLIC HEARINGS

1. **Resolution No. 24-021:** Authorizing the City Manager to Use \$569,000 from the Water/Sewer Unrestricted Net Position to Fund the Purchase and Installation of Two New Ultraviolet Disinfection Systems from Trojan Technologies Through Wm. H. Reilly & Co. to Repair the Ultraviolet Disinfection System at the Wastewater Treatment Plant

Mayor Carrington opened the public hearing.

Seeing no one come forward Mayor Carrington closed Public Hearing

Public Works Superintendent Greg Wickam gave the staff report.

Main Motion: To Adopt Resolution No. 24-021

| Moved by: | |
|--------------|----------------|
| Seconded by: | Tudor |
| Vote: | Unanimous |
| Action: | Motion Carried |

2. **Resolution No. 24-023:** Accepting and appropriating the 2024 State of Alaska High Visibility Click It Or Ticket (CIOT) Grant in the Amount of \$4,480 to be Used for High Visibility Seatbelt Enforcement Activities by the Palmer Police Department

Mayor Carrington opened the public hearing.

Chris Tyree:

• Spoke in opposition to Resolution No. 24-023.

Seeing no one else come forward Mayor Carrington closed the Public Hearing.

Main Motion: To Adopt Resolution No. 24-023

| Moved by: | Tudor |
|--------------|----------------|
| Seconded by: | Melin |
| Vote: | Unanimous |
| Action: | Motion Carried |

I. ACTION MEMORANDA

J. UNFINISHED BUSINESS

K. NEW BUSINESS

L. RECORD OF ITEMS PLACED ON THE TABLE

Documents from Jackie Goforth Documents from Karen Lewis

M. AUDIENCE PARTICIPATION

Jackie Goforth:

Expressed concerns regarding non-profits.

Linda Spawn:

• Commented on Pride Month and requested that the Council not put the city in debt.

Mark Spawn:

• Expressed concerns regarding the books in the Palmer Public Library.

Karen Lewis:

• Read the US Federal Obscenity Law, and expressed concerns regarding the books at the Palmer Public Library and how the books are evaluated for placement on the shelves.

Chris Tyree:

• Expressed concerns regarding the Palmer Public Library.

Council Member Comments:

**Clerk's Note: Agenda Item O. Council Member Comments, took place after Agenda Item M. Audience Participation. **

Council Member Melin:

- Thanked those individuals in attendance.
- Commented on the Railroad repairs.
- Would like to have the Public Works Director, Jude Bilafer, attend a council meeting to provide a status report on capital projects.
- Impressed by the youth that was here and spoke regarding the library.
- Expressed curiosity about empty spaces on the library shelves and books in storage.
- Stated some concerns she has about the non-profits that have been discussed during audience participation.
- Communicated that she also does not like the books in question, believes they do not belong in a public setting.

Council Member Tudor:

- Spoke about the issue regarding the railroad crossings.
- Thanked the Chamber of Commerce for the Friday Flings and looking forward to Colony Days.
- Commented on the United States Flags that were put out by the Rotary Club.

Council Member Cooper:

- Hoped that everyone had a good weekend and honored the fallen soldiers and sailors on Memorial Day.
- Commented on the departure of the current City Manager and noted that Manager Mossey was amenable to stating on as the Interim Manager. (Melin conveyed support)

Deputy Mayor Anzilotti:

- Spoke to Railroad Crossing issues.
- Spoke in support of Mr. Moosey staying on as Interim Manager.

Mayor Carrington:

• Talked with Mr. Moosey and he offered to stay on. He would get with Mr. Moosey and with Finance and bring something forward at the next meeting, unless he finds a better alternative.

N. EXECUTIVE SESSION

Matters, the immediate knowledge of which would clearly have an adverse effect upon the finances of the public entity - negotiations for potential property acquisition (Action may be taken by Council following the Executive Session)

Main Motion: To Enter in Executive Session - Matters, the immediate knowledge of which

would clearly have an adverse effect upon the finances of the public entity

- negotiations for potential property acquisition

| | - J |
|--------------|----------------|
| Moved by: | Carrington |
| Seconded by: | Melin |
| Vote: | Unanimous |
| Action: | Motion Carried |

The Council invited City Manager Moosey, Community Development Brad Hanson, and City Attorney Heath to participate in the Executive Session.

Break at 7:18 pm – reconvene at 7:28 pm.

The Council entered Executive Session at 7:29 p.m.

The Council exited Executive Session by unanimous consent at 8:00 pm. No action was taken by the Council.

O. COUNCIL MEMBER COMMENTS

**Clerk's Note: Agenda Item O. Council Member comments, took place after Agenda Item M. Audience Participation. **

P. ADJOURNMENT

With no further business before the Council, the meeting was adjourned at 8:01 pm.

| Steve Carrington, Mayor | |
|------------------------------------|---|
| | |
| Shelly M. Acteson, CMC, City Clerk | • |

Approved this 11th day of June 2024.



Palmer City Council Meeting E. 3.

Meeting Date: 06/11/2024

Department: City Clerk's Office

Subject

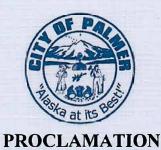
Proclamation - Recognizing Juneteenth

Summary Statement/Background

Administration's Recommendation:

Attachments

Juneteenth 2024 Proclamation



A PROCLAMATION RECOGNIZING JUNETEENTH

WHEREAS, the City Council of Palmer, Alaska, understands the importance of acknowledging and celebrating the historical events that have shaped our nation and our community; and

WHEREAS, Juneteenth, also known as Freedom Day, is an annual celebration held on June 19th, marking the emancipation of enslaved African Americans in the United States; and

WHEREAS, on June 19, 1865, Union Army General Gordon Granger arrived in Galveston, Texas, to announce and enforce the end of slavery in accordance with President Abraham Lincoln's Emancipation Proclamation, issued on January 1, 1863; and

WHEREAS, Juneteenth serves as a reminder of the ongoing struggle for equality and justice for all, and as a celebration of the progress made in the pursuit of these essential ideals; and

WHEREAS, the City of Palmer is dedicated to fostering an inclusive and diverse community, and supports the recognition of historical events and contributions of various cultural and ethnic groups in our nation; and

WHEREAS, it is important for the citizens of Palmer, Alaska, to understand the historical significance of Juneteenth, and to participate in events and activities that promote unity, understanding, and the advancement of civil rights.

NOW, THEREFORE, BE IT RESOLVED that the City Council of Palmer, Alaska, hereby recognizes June 19th as Juneteenth and encourages all residents to join in celebrating the day and its significance to our nation's history, by attending local events, learning about the contributions of African Americans to our society, and participating in meaningful discussions about race, equality, and justice in our community.

IN WITNESS WHEREOF, we have hereunto set our hands and caused the Seal of the City of Palmer, Alaska, to be affixed this 1 lth day of June 2024.



Steve Carrington, Mayor

Shelly Acteson, CMC, City Clerk



Palmer City Council Meeting
Meeting Date: 06/11/2024
Department: City Clerk's Office

Subject
Mayor's Report

Summary Statement/Background

Administration's Recommendation:

Attachments

Mayor's Report

Tuesday June 11, 2024, Council Meeting

Interim City Manager: recommending Finance Director Gina Davis

For interim managers we often have looked to prior Palmer City Managers or to current Department Directors. After considering these options I am recommending to the City Council that we offer the position of Interim City Manager to our Finance Director Gina Davis with a 15% increase effective immediately or at John Moosey's last day with the city. This will be an action item on our agenda for our June 11, 2024 city council meeting.

I believe Gina Davis is the right choice, at this time, to be our interim city manager. As Finance Director Gina already has a great context to oversee the city departments and I think she can impartially work with all the directors.

Glenn Highway: Parks Highway to S. Inner Springer Loop (Phase II)

Website: https://www.brooks-alaska.com/glennhighway/

This project started in June of 2023 and is expected to finish in September of 2025. For commuters out there (or anyone heading south from Palmer), here's a description of what's happening south of town.

Project Description

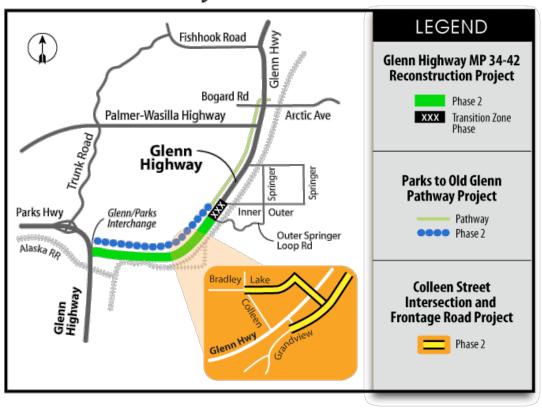
Reconstruct the Glenn Highway from the Parks Highway to S. Inner Springer Loop as a four-lane divided highway including additional lanes, widened shoulders, added turn lanes and frontage roads, signals, illumination, and other traffic safety related improvements. Work also includes constructing improvements to the South Colleen Street intersection, improving connectivity and access, and constructing a pathway along the Glenn Highway and other roads.

This project will add capacity, thereby improving safety, and reducing congestion for roadway users.

Current Traffic Impacts

Be alert to lane shifts between the Glenn/Parks Interchange (Glenn Hwy MP 34) and Old Matanuska Spur Road (Glenn Hwy MP 34.5). Watch for flagging operations between MP 34.5-38 of the Glenn Hwy and on Outer Springer Loop Monday to Friday from 7:30AM to 4:30PM. Expect delays of up to 5 minutes. There will be no traffic restrictions on Saturday, June 8 for Palmer's Colony Days Celebration. Be alert to REDUCED TRAFFIC SPEEDS of 45 MPH and double fines throughout the project area.

PROJECTS MAP



Come Help Us Celebrate City Manager John Moosey

Join us for refreshments and conversations. June 12 at the Palmer Train Depot from 5 – 7 p.m. Come show your appreciation for John's many years of dedicated public service. After decades of service in local government, Palmer city manager John Moosey is retiring.

He has been Palmer's manager for four years and before that was the Matanuska-Susitna Borough's manager for nine years.

Mr. Moosey is looking forward to having more time with family and particularly seven grandchildren.



Come Help Us Celebrate John Moosey!
Please join us for refreshments and conversation as we show our appreciation for his many years of dedicated public service.
June 12th from 5pm-7pm at The Depot

Agenda Highlights

- Approval of Consent Agenda
- Minutes for May 28, 2024, Regular Meeting

Communications & Appearances

- Proclamation Recognizing Juneteenth
- Presentation Juneteenth- Aundra Jackson

Action Memoranda

- Action Memorandum No. 24-027: Authorizing the City Manager to Extend the Professional Services Contract with Alaska Communications for One Additional Year, Term Ending June 30, 2025
- Action Memorandum No. 24-028: Directing the City Manager to Notify the State of Alaska of the City Council's Statement of Non-Objection of the Package Store License #4366 for Fred Mayer #649
- Action Memorandum No. 24-030: Authorizing Utility Water Connection for 2820 S. Margaret Drive, Palmer, Alaska

- Action Memorandum No. 24-031: Authorizing Utility Water and Sewer Connections for Breezy Meadows Multifamily Development Located at 12697 E. Scott Road, Palmer, Alaska
- Action Memorandum No. 24-033: Appointing current City of Palmer Finance Director Gina Davis as Interim City Manager and Authorizing Compensation

Mayor Steve Carrington



Palmer City Council Meeting
Meeting Date: 06/11/2024
Department: City Clerk's Office

Subject
City Clerk's Report

Summary Statement/Background

Administration's Recommendation:

Attachments

Clerk's Report





Direct: (907) 761-1301 Fax: (907) 745-0930

231 W. Evergreen Ave. Palmer, Alaska 99645-6952 www.cityofpalmer.org

TO: Mayor Carrington and Council Members

FROM: Shelly M. Acteson

DATE: June 6, 2024

SUBJECT: Report for June 11, 2024, meeting packet

October 1, 2024, Election:

The Absentee by Mail Application for the October 1, 2024, election is available on the COP website and at City Hall. We have received **30** applications to date.

2 Council seats will be on the October 1, 2024, ballot.

The candidate filing period for the election begins on July 15, 8 am, and ends on July 26, 4 pm.

2024 IIMC Annual Conference, Calgary, Aberta, Canada, May 19-22

A big **Thank You** to the City Council for the opportunity for the Clerk and Deputy Clerk to attend the 2024 Annual International Institute of Municipal Clerks Conference. The conference had over 350 attendees and attending the conference affords participants "conference points" toward Certified Municipal Clerk (CMC) designation or Master Municipal Clerk (MMC) certification.

The conference offered educational sessions specifically designed for Clerk skill-building, professional development, and enrichment, focused on a wide range of topics that include Leadership, Communication, Strategic Goal setting, Work Wellness, Team Building, Digital Business, etc.

| Meeting Date | Meeting Type | Time | Notes |
|-----------------------|------------------|------|---|
| June 20 (Thursday) | Joint meeting | 6 pm | Meeting with the Planning and Zoning Commission |
| June 25 | Regular | 6 pm | |
| July 9 | Regular | 6 pm | |
| July 23 | Regular | 6 pm | |



Palmer City Council Meeting I. 1.

Meeting Date: 06/11/2024

Submitted For: John Moosey, City Manager Department: City Manager's Office

Legislation Number: AM 24-027

Subject

Action Memorandum No. 24-027: Authorizing the City Manager to Extend the Professional Services Contract With Alaska Communications for One Additional Year, Term Ending June 30, 2025.

Summary Statement/Background

On June 14, 2022, City Council approved AM 22-035, a two-year contract for professional services with Alaska Communications for the period starting July 1, 2022, and expiring June 30, 2024. Included in the professional services request for proposal and agreement was the option for the extension of the contract for data services for an additional three one-year terms. The first of the optional extensions would be effective July 1, 2024, and expire June 30, 2025. All remaining terms and conditions of the original agreement shall remain in full force and effect.

Administration's Recommendation:

The Administration recommends approving Action Memorandum No. 24-027.

Fiscal Impact

Total Amount of funds listed in this legislation: \$156,000.00 Legislation creates expenditure in the amount of: \$156,000.00

Budgeted Y/N?:

Line Item(s): 01-01-05-6096

Attachments

ACS 2024 Contract Extension

AM 22-035 IT Support Services RFP Award



Professional Service Contract Amendment No. 1 Between City of Palmer and Alaska Communications

The contract between the City of Palmer and Alaska Communications is amended as follows:

- 1. On June 14, 2022, the Palmer City Council approved AM 22-035 agreeing to a two-year contract for professional services with Alaska Communications for the period starting July 1, 2022, and expiring on June 30, 2024.
- 2. The foregoing professional services contract is subject to an option for three one-year extensions approved at the discretion of the Council; the first one-year extension of the Alaska Communications professional services contract is approved effective July 1, 2024, through June 30, 2025.
- 3. All remaining terms and conditions of the original agreement shall remain in full force and effect.

| City of Palmer | Alaska Communications |
|----------------|-----------------------|
| | |
| Signature | Signature |
| Name | Name |
| Date | Date |

City of Palmer Action Memorandum No. 22-035

Subject: Authorize the City Manager to execute a two-year contract, with the option to renew up to three one-year options with Alaska Communications Systems, Inc. for IT Support Services, not to exceed \$169,000 for the first year.

| Agenda of: June | 14, 2022 | | | | |
|--|--|---------------|---|--------------|-------|
| Council Action: | ✓ Approved□ Defeated | □ Ame | nded: | | |
| | | Originato | r Infor matio n: | | |
| Originator: | John Moosey, City Ma | anager | | | |
| | | Departn | nent Review: | | |
| Route to: | Department Direct Community Development Finance Fire Police Public Works | | Signature: | | Date: |
| | | Certificat | tion of Funds: | | |
| This legislation (v Creates reven V Creates exper | ue in the amount of: nditure in the amount of: ing in the amount of: | \$ | 169,000.00 169,000.00 | | |
| Funds are $()$: $ $ Budgeted $ $ Not budgeted | Line item(s): 01-0 Addi | tional \$16,0 | Computer Services 00 for 2022 r of Finance Signature: | - Line David | |
| | | Di ECCO | or i mance signature. | | |
| | | proved for | Presentation By: | | |
| City Manager City Attorney City Clerk | Signature: | | | Remarks: | |

Attachment(s):

- 1. City of Palmer Agreement
- 2. ACS State Business License
- 3. Palmer Business License

Summary Statement/Background:

The service agreement with the city's current IT service provider, Ampersand/AlasConnect, will expire June 30, 2022; no additional renewals remain on the contract.

The City Manager issued a Request for Proposal on April 8, 2022.

Three proposals were received. All three were reviewed and rated based on the criteria listed in the Request for Proposal. Alaska Communications Services, Inc scored the highest.

The city entered into discussions with Alaska Communications Systems, Inc, the most qualified proposer, and those discussions resulted in a fair and reasonable contract.

The first year of the contract is in the amount of \$169,000. If the city renews the contract for three (3) additional one (1) year terms as outlined in the RFP, the rate for each of those years will be \$156,000.

Administration's Recommendation:

Approve Action Memorandum No. 22-035.



| Contract Type | | | |
|--|---|---|--|
| | act ID # 🔲 Renewal, Eff | ective Date Type Here | |
| ☐Co-terminus with Existing Agreement, [| Oate Type Here | | |
| | | | |
| Business/ Customer Information | | | |
| Business Name: City of Palmer | | Account Number: | |
| Billing Address Line 1: 231 W. Evergreen Ave | | Service Street Address*: 231 W. Evergreen Ave | |
| Billing Address Line 2: | | Service Address – Line 2: | |
| City/State/Zip: Palmer, AK, 99645 | | Service City/State/Zip*: Palmer, AK, 99645 | |
| Order Contact: John Moosey | | Contact Phone Number: 907-761-1314 | |
| Contact Email: jmoosey@palmerak.org | | *If different from Billing Address: | |
| | | | |
| Scope of Services | | Inside wiring: ☐ Yes | |
| Products and Services | Service Descriptions A | ttachments Exhibits | |
| ConstantlyOn IT | ConstantlyOn IT | Not Applicable | |
| | System Administrator ConstantlyOn IT Minim | um Socurity | |
| | Requirements and Agre | | |
| | | | |
| | | | |
| | | | |
| Cost are incremental to any existing services: | | | |
| | : \$13,000.00 Initial Non- | Recurring Charges: \$13,000.00 | |
| | Comica Characa | | |
| Letter of Authorization (For Local and Long Dist Lesire to change the Services marked below to | | the numbers listed on the Service Order. I authorize orders to be | |
| placed for me on my behalf by Alaska Communica | | | |
| | | stance Out-of-State Long Distance | |
| | | work Information detail to me at my request, without prior password | |
| authentication, based on the methods specified in | * | | |
| X Yes! I would like to receive information on Alaska Communications' products, promotions, and services. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products, promotions, and services. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products, promotions, and services. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products. Promotions and services. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products. Promotions and services. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products. X Yes! I would like to receive information from Alaska Communications' contractual affiliates on products. X Yes! I would like to receive information from the product of the product | | | |
| | ✓ Yes! I would like to receive information from Alaska Communications' contractual affiliates on products, promotions, and services. ✓ I acknowledge that I have read and understand the ACSA and all applicable exhibits and attachments, including the pricing applicable to all | | |
| Services I have chosen. | | | |
| I am authorized to sign this ACSA and agree to b TERMINATION CHARGES. | e bound by it. I UNDERSTA | ND AND AGREE THAT EARLY TERMINATION MAY RESULT IN EARLY | |
| I AGREE TO THE ALASKA COMMUNICATIONS TERMS AND CONDITIONS AT | | | |

22

ALASKACOMMUNICATIONS.COM/BUSINESSTERMSANDCONDITIONS AS THEY MAY BE AMENDED.

Service Details

ConstantlyOn IT with Onsite System Administrator The term of the professional services agreement is two years, with three one-year options unilaterally available to the City of Palmer. The agreement may be terminated at the convenience of the City of Palmer at any time. Service dates of 7/1/2022 - 6/30/2024 This agreement covers the City of Palmer City Hall location at 231 W. Evergreen Ave., Palmer, AK, 99645. City of Palmer Operations of Library, Public Safety, Public Works and Administration are included in this support agreement. Attachments Service Description - System Administrator Service Description - ConstantlyOn IT Customer Agreement - Minimum Security Requirements CHANGES TO TERMS CONDITIONS, SERVICES DESCRIPTIONS, EXHIBITS, AND THIS FORM GO HERE AND REQUIRE LEGAL DEPARTMENT APPROVAL. INITIALS OF LEGAL TEAM REP (REQUIRED IF TEXT IS ENTERED BELOW) _ Date "Type here" Alaska Communications Customer Signature: Signature: Name: Name: Business Name: City of Palmer Business Name: Alaska Communications

Date:

23

Date:



Service Description System Administrator

Attachment to Alaska Communications Services Agreement

Onsite System Administrator with Constantly On IT (COIT) Support

The onsite System Administrator service will work in conjunction with our Constantly On IT services to provide direct onsite support for customer IT Network and providing end user support. The Constantly On IT Service Description is applicable in conjunction with the Service Description.

- (a) <u>Provision of Services</u>. Alaska Communications will provide one regularly scheduled System Administrator for 40 hours per week (using best efforts to give Client prior notice of any change to the employee's regular schedule) with allowance for up to 3 weeks of paid time off and necessary training for designated onsite employee. Support coverage during scheduled and unscheduled time off for the System Administrator will be provided by the COIT Help Desk during the term of this agreement. Customer shall furnish the onsite System Administrator with appropriate work space at City of Palmer office locations and access to information, systems, resources and cooperation to provide services under this Agreement.
- (b) Incident and Request Management. Alaska Communications will provide Information Technology support for City of Palmer locations, defined during onboarding of services, for hardware, systems, and Microsoft operating systems. The onsite System Administrator will serve as the primary point of contact for reporting incidents and/ or requests for assistance. Tickets will be logged in a professional services automation (PSA) tool managed by Alaska Communications which will allow for customer reporting related to ticketing metrics.
- (c) <u>COIT Help Desk</u>. Alaska Communications remote help desk will be available for escalated trouble request where additional expertise from our Tier II or Tier III level subject matter experts is an available resource.
- (d) <u>Proactive Support.</u> Alaska Communications COIT Proactive Team will provide proactive support, such as monitoring backup jobs for completion status, monitoring anti-virus software for issues, and proactive maintenance on covered system such as deploying required feature packs, hot fixes, firmware updates, anti-virus software database updates, etc. Software upgrades are not considered proactive. COIT Proactive Team will work in conjunction with onsite System Administrator to engage in troubleshooting and remediation of identified issues.
- (e) <u>Communication</u>. Methodology for requests for assistance will be identified during customer onboarding to Alaska Communications services. Possible methods to deliver request for support to Alaska Communications may include: (i) sent by email to the Remote Help Desk; or (ii) communicated by telephone to a customer provided phone number or by calling the Alaska Communications COIT number. Tickets will be assigned tracking numbers and Alaska Communications will respond to Service Requests in the order received, or if an Incident, based on the severity of the incident.

Onsite System Administrator will communicate regularly with COIT Help Desk, Technical Account Manager and Customer on matters relating to Customer's computer network(s) and information technology equipment.

- (f) New Equipment, Software and Projects. The onsite System Administrator will provide support for configuration and setup of new computer equipment. Projects that can be performed within the capacity, scope and expertise of the onsite System Administrator will also be coordinated as such during solution planning and costing. Complex projects will be quoted at contracted rates utilizing appropriate technical subject matter experts based on the scope of the project. All projects will follow the project process of Scoping, Assessment, Design and Implementation. All major projects will go through a peer review process with Alaska Communications project engineers.
- (g) <u>Vendor Management</u>. On behalf of Customer, Alaska Communications System Administrator will serve as point of contract for Information Technology vendors, that customer has ongoing contract. Alaska Communications will track vendor work order requests and regularly update the Customer on progress. Customer understands the resolution time needed for issues requiring vendor assistance cannot be controlled by Alaska Communications, Alaska Communications serves only as local assistance for the vendor. Any effort with vendor outside of regular business hours are in addition to the Monthly Recurring Cost agreed upon in the ACSA.





Service Description Constantly On IT

Attachment to Alaska Communications Services Agreement

1. Constantly On IT Service

A. The Services

The Services include Network Monitoring, Vendor Management, Remote Help Desk support, and Proactive Support as described below. Regular business hours are 7:00 AM through 6:00 PM Alaska Time, Monday through Friday, excluding Alaska and federal holidays observed by Alaska Communications. Services are provided for the locations and number of covered users specified in the Alaska Communications Services Agreement (ACSA). If Customer's network structure or equipment use is beyond that normally encountered for the number of users covered, Alaska Communications reserves the right to upwardly adjust the Monthly Recurring Charge (MRC).

- (a) <u>Network Monitoring</u>. Alaska Communications will monitor the customers local area network(s) identified in the ACSA. Only those devices that can be monitored via WMI/SNMP will be included. Should that monitoring expose any problems, Alaska Communications will endeavor to promptly address them remotely within regular business hours.
- (b) <u>Vendor Management</u>. On behalf of Customer, Alaska Communications will serve as point of contact for Information Technology vendors, that customer has ongoing contracts with, for covered systems under the ACSA. Alaska Communications will track vendor work order requests and regularly update the Customer on progress. Customer understands the resolution time needed for issues requiring vendor assistance cannot be controlled by Alaska Communications, Alaska Communications serves only as the local assistance for the vendor. Any effort with vendor outside of regular business hours are in addition to the MRC agreed upon in the ACSA. Additionally, extended troubleshooting activities with vendor and work not directly related to problem resolution such as assisting vendor in configuring and using remote access capability or the acquisition, installation and configuration costs of any tools, software or hardware, may be in addition to the MRC agreed upon in the ASCA.
- (c) <u>Remote Help Desk.</u> Alaska Communications will provide Information Technology support for hardware, systems, and Microsoft operating systems covered by the ACSA. Alaska Communications will provide help desk services for end user support questions, and where possible, troubleshoot hardware & software, through remote means.
- (d) <u>Proactive Support.</u> Alaska Communications will provide proactive support, such as monitoring backup jobs for completion status, monitoring anti-virus software for issues, and proactive maintenance on covered system such as deploying required feature packs, hot fixes, firmware updates, anti-virus software database updates, etc. Software upgrades are not considered proactive.
- (e) Incident and Service Requests. Any need for assistance will be initiated by a covered user by creation of a "Trouble Ticket" to be delivered to Alaska Communications as follows: (i) sent by email to the Remote Help Desk; or (ii) communicated by telephone. Customer may also choose to have a single representative in Customer's organization forward all covered end-user assistance requests to Alaska Communications by the methods listed above. Tickets will be assigned tracking numbers and Alaska Communications will respond to Service Requests in the order received, or if an Incident, based on the

severity of the incident. See Annex A "Response Times" table for reference on the service's expected

response times based on ticket type and severity.

- (f) Onsite Service Call. On occasion, a customer may request an onsite visit for a service call that cannot be easily resolved remotely. Customer and Alaska Communications will determine together if the onsite visit is necessary, and if so, a clear statement of work in the form of a service ticket will be created. Once onsite, the Alaska Communications technician assigned to the service ticket will perform the tasks in the service ticket only. Onsite visits are restricted to the customer business locations that are included in the ACSA. Alaska Communications reserves the right to dispatch technicians to solve any trouble ticket or service request.
- (g) Onsite Service Call No Trouble Found. In the event that Alaska Communications furnishes a technician onsite, in response to Customer's service request, and Customer is not able to identify or reproduce the problem at issue, the Customer agrees to pay Alaska Communications for its services at Alaska Communications' standard labor rates at the time of the service.
- (h) <u>Hardware, Systems, and Microsoft Operating System Software Support</u>. Throughout the entire term of the ASCA, all software supported must be genuine, fully and properly licensed, and vendor supported. Any hardware, system, or software failing to meet the above conditions will not be supported under Services described in this document and, if Alaska Communications determines that the failure substantially impairs its ability to provide services hereunder, Alaska Communications may terminate the ASCA immediately. Alaska Communications acknowledges that in certain rare cases hardware, systems and operating systems not under warranty or support must remain in use based on vendor and/or business requirements. In those cases, any support provided by Alaska Communications will not be subject to the Response and Resolution Times targets in Annex A. Any additional costs associated with this support may be in addition to the MRC agreed to in the ASCA.
- (i) <u>Breach, Viruses and Infection Remediation Efforts</u>. Although it is impossible to prevent all security incidents, good security practices can reduce the likelihood of an incident and its severity. Alaska Communications may suggest security steps a customer may take to reduce this likelihood. It is strongly recommended to consider these suggestions as Alaska Communications provides no included breach or virus infection remediation with this service, rather the focus is on prevention. In the event of a breach or virus infection, Alaska Communications may, at its discretion, provide some modest recovery efforts up to 1 times MRC for Constantly*On* IT services covered by the ACSA, such as restoring lost files from a known good back up, but in no case will in-depth recovery and/or forensics be included in the monthly recurring charge.

B. Conditions to Provision of Constantly*On* IT Services

Customer will ensure that its network, systems and hardware meet the conditions outlined in Section 1 A (h) above and additionally comply with each of the following requirements:

(a) Customer-provided anti-virus products (used in lieu of the standard Alaska Communications included product in this Service) must be a currently licensed, updated and vendor-supported server-based antivirus solution protecting all servers, desktops, notebooks/laptops, and email.

- (b) Customer's environment must have a currently licensed, vendor-supported server-based, cloud based, or dedicated appliance- based backup solution that can be monitored and sends notifications regarding job failures and successes. The selection of data to be backed up, retention requirements and recovery time objectives will be determined by a Customer-defined selection list created with the assistance of Alaska Communications.
- (c) Customer's environment must have a licensed, vendor-supported, enterprise class hardware firewall between the internal network and the internet. As each business may have its own unique inbound/outbound security requirements, Alaska Communications expects the customer to participate in the definition of the firewall security policies applied. Alaska Communications' role is to advise only, to assist in applying the defined policies to the firewall, and to assist in revising those policies as customer needs require.
- (d) Customer should have a static IP address assigned to the Internet facing interface on the firewall to permit or allow Virtual Private Network (VPN) access for required remote support capability; This is recommended for each client location. Without this static IP address, Alaska Communications ability to perform remote support is severely impacted and Alaska Communications would not expect to be able to achieve the resolution times detailed in Annex A.
- (e) The physical environment where Customer's servers and/or networking hardware are installed should be compatible with the manufacturer's recommendations for proper ventilation, cooling and power. In addition, proper earthquake and flood damage mitigation mechanisms should be in place. The environment must also provide ConstantlyOn IT staff the ability to work uninhibited by space restrictions.
- (f) Customer must provide administrative access to all systems requiring support covered by the ACSA, whether it is an on-premise system, or in the cloud. In cases where this administrative access requires an account that may require costs to acquire, customer is responsible for those costs.
- (g) Customer will notify Alaska Communications of all instances and locations containing Personal Healthcare Information ("PHI"), electronic Personal Healthcare Information ("ePHI"), Payment Card Industry Data Security Standard information ("PCI-DSS"), Personally-Identifiable Information ("PII") and any other protected information. This information is used by Alaska Communications solely to determine where data may be subject to increased security scrutiny and protection.

It is recommended that customer maintain at least one spare PC, either desktop or laptop or both. If a covered employee has a complete PC failure, without a spare, the time to return that person to full working order will be dictated by the speed at which a replacement can be acquired, a length of time Alaska Communications has no control over.

C. Exclusions from Constantly*On* IT Services

The Services provided by Alaska Communications to Customer do not include:

(a) After the start of the service, any equipment, hardware, parts and software not disclosed to Alaska Communications during the onboarding process;

- (b) The costs to acquire, configure and install new or replacement equipment, hardware or parts, licensing or software and any associated delivery or shipping charges of any kind;
- (c) The costs to acquire technology vendor support contracts or warranties to support customer equipment and software;
- (d) Equipment, hardware, parts and software not covered by any vendor or manufacturer warranties or support agreement;
- (e) Wiping, re-imaging, and rebuilding of existing PC's for redistribution. This is considered a new or replacement PC under the terms of the ACSA and costs to complete will be in addition to the MRC agreed to in the ASCA.
 - (f) Any hardware, software, or systems whose intended purpose is for in home use.
 - (g) Any hardware, software, or systems whose failure or defect was caused by improper use;
 - (h) All service and repairs made necessary by the alteration or modification of equipment, other than that authorized by Alaska Communications, including alterations, software installations or modifications of equipment made by Customer's employees or anyone other than Alaska Communications;
 - (i) All maintenance of applications software packages, whether acquired from Alaska Communications or any other source;
 - (j) All programming (modification of software code) and program (software) maintenance, unless already covered;
 - (k) Training of any kind;
- (I) If customer is asked to perform an audit or self-audit on regulation compliance, Alaska Communications will assist where possible solely by providing information on covered systems under the ASCA as it relates to Information Technology. Alaska Communications will not provide data on compliance in other areas such as but not limited to, policies or employee training. Additionally, the cost associated with Alaska Communications assisting in this effort will be in addition to the MRC;

D. Additional Covered Users and/or Business Locations

If Customer wishes to add additional covered users and/or physical business locations to those currently covered under the current ACSA, Alaska Communications must be notified of the additions and obtain Alaska Communications' prior written consent. Any addition of covered users and/or business locations not originally included in the current ASCA may require an adjustment to Customer's MRC for ConstantlyOn IT services. Once per year, Alaska Communications and customer will perform a true up to determine if any users or locations currently supported, or needing support, are not currently identified as covered by the current ASCA. Any additions may result in an adjustment to Customer's MRC for ConstantlyOn IT services covered by the ACSA. Any changes will be captured in an Addendum document to the ASCA currently in force.

Annex A

Support Tiers and Response/Resolution Times

Alaska Communications Support Tier levels are as follows:

| Support Tier | Description |
|----------------|--|
| Tier 1 Support | All support incidents begin in Tier 1, where the initial trouble ticket is created, the issue is identified, and clearly documented, and basic hardware/software troubleshooting is initiated. |
| Tier 2 Support | All support incidents that cannot be resolved with Tier 1 Support are escalated to Tier 2, where more complex support on hardware/software issues can be provided by more experienced Engineers. |
| Tier 3 Support | Support Incidents that cannot be resolved by Tier 2 Support are escalated to Tier 3, where support is provided by the most qualified and experienced Engineers who have the ability to collaborate with 3 rd Party (Vendor) Support Engineers to resolve the most complex issues. |

Alaska Communications' target response and resolution times, during regular business hours, for each priority level are as follows:

| Trouble | Priority | Response time | Resolution time* |
|--|----------|----------------|---|
| Service not available (All users affected, functions, and systems unavailable causing significant business impact). | 1 | Within 1 Hour | Reasonable Efforts to resolve within 2 hours |
| Significant degradation of service (large number of users or business critical functions affected, able to work with exceptions). | 2 | Within 2 Hours | Reasonable Efforts to resolve within 4 hours |
| Small service degradation (Business process can continue with effort, one or a few users affected). | 3 | Within 4 Hours | Reasonable Efforts to resolve within 16 hours |
| Service Requests (typical service requests include asks from a user for information, advice, a standard change, or access to a service). | 4 | Within 8 Hours | Resolution times vary as they are based on the nature of the request and amount of effort to resolve. |

^{*}Resolution times do not include time waiting for assistance from vendors on affected systems and/or responses for additional information or problem testing by customer that may be required by Alaska Communications.

Annex B

Service Rates

| Labor | Rate | *All times noted are Alaska Standard |
|--|-----------|--|
| Remote Management/Help Desk 7am-6pm M-F* | INCLUDED | Time and exclude the observance of the following holidays: |
| Ongoing Network Alerting (active response is limited to 7am-6pm M-F*) | INCLUDED | New Year's Day Memorial Day Independence Day |
| Onsite Constantly On IT Labor (Only for hardware and software issues affecting properly supported and warranted systems. 8am-5pm M-F*) | INCLUDED | Labor Day Thanksgiving Friday after Thanksgiving Christmas |
| No Trouble Found Fee** | \$150/hr. | **One hour minimum, thereafter, Service is billed in 30-minute increments. |
| Afterhours Support** | \$225/hr. | |
| Non Constantly On IT Service and Project Labor | \$150/hr | |
| Travel Labor (Any potential required travel labor will be determined based on location of service) | \$75/hr. | |

Annex C

Deployment Schedule

This exhibit is intended to be a brief overview of a typical deployment schedule for implementation of the services defined within this contract and is to be further defined and negotiated by both parties AFTER contract execution.

| Task | Responsible Party |
|--|--|
| Alaska Communications receives Contract | Alaska Communications and Customer |
| Customer can utilize Alaska Communications IT services until the on-boarding process is finalized at our standard rates. Services provided before onboarding is complete could be limited in our abilities to provide support as defined in this document, as all service requirements are not in place. | Customer |
| Information Technology Assessment Starts | Alaska Communications Engineer |
| Information Technology Assessment Completion | Alaska Communications Engineer |
| Internal (peer-peer) Alaska Communications meeting to review Information Technology Assessment | Alaska Communications Engineer and Staff |
| Alaska Communications Meeting with Customer to introduce Technical Account manager and review of Information Technology Assessment to include identification of items of a critical nature and remediation recommendations. | Alaska Communications Staff and Customer |
| Alaska Communications finalizes On-Boarding activities | Alaska Communications Engineer |
| Customer signs LOA's for Vendor Management provides authorized employees list for billable service requestor and provides employee directory & priority employee listing. | Customer |
| Full Constantly On IT support starts | Alaska Communications and Customer |

Annex D

Covered Features

This exhibit is intended to be a reference of included and excluded support features of ConstantlyOn IT. This list is for reference only and is not to be considered an absolute representation of all covered or excluded features.

| Feature | | Included | Excluded |
|-------------------------------|-----------------------------------|----------|----------|
| | | | |
| Remote Support | | Х | |
| Technical Account Manager | | X | |
| Compute Support | | | _ |
| | Desktops | Х | |
| | Laptops | Χ | |
| | PC Peripherals | Х | |
| | Printers/Scanners | Х | |
| | Physical Servers | Х | |
| | Virtualized Servers | X | |
| | Storage Arrays | Х | |
| Proactive Maintenance | | | |
| | Service/Feature Packs | Х | |
| | Hot Fixes/Patching | Х | |
| | Firmware Updates | Х | |
| Networking | | | |
| | Wired/Wireless Routers/Access | | |
| | Points | Х | |
| | Hotspots/Guest Wireless | | Х |
| | Network Printing | Χ | |
| | Switches | Х | |
| | Firewalls | Х | |
| | Managed Routers | Х | |
| Anti-Virus/Malware Mitigation | | | |
| | Anti-Virus Software Provided | Х | |
| | Proactive AV Software Updating | Х | |
| | Modest Reactive Virus/Malware | | |
| | removal – See Section 1 A (i) for | | |
| | details | Х | |
| | Large Scale Incident | | X |
| | Recovery/Forensics | | |

| Data Backup Systems Support | | | |
|---|---|----|---|
| | Monitoring Backup Process | Χ | |
| | Perform Simple File Restore Operations* | x | |
| | Disaster Recovery Assistance | | Х |
| Miscellaneous Equipment | | | |
| | Tablets and Mobile Devices | | Х |
| | Business Audio-Visual Equipment | | X |
| | Point of Sales Equipment/Systems | | Х |
| | Telephone Equipment/Systems | | X |
| Email Client Support | | | |
| | Current Vendor Supported Clients | Х | |
| Email Server Support | | | |
| | Microsoft Exchange | Х | |
| | Microsoft 365 | Χ | |
| Internet Tools | | | |
| | Social Media Applications | | Χ |
| | Web Browsers | χ | |
| Operating System Support* | | | |
| | Windows Desktop Operating Systems | Х | |
| | Microsoft Server Operating Systems | Х | |
| | *Support typically is restricted to | | |
| | Operating Systems supported by | | |
| | Microsoft | | |
| Microsoft 365 | | ,, | |
| Tenant/Administration Support** Microsoft Azure | | Х | |
| Tenant/Administration Support** | | Х | |
| Non-Microsoft Cloud based | | Λ | |
| Applications Administration | | | |
| Support** | | Х | |
| Server Based Application Support | | | |
| (e.g. SQL, IIS) | | Х | |
| Other Apps e.g. Adobe | | | Х |

^{*} Simple File restores are define as file/folder data that can easily be restored via the in-place backup system using the data in the backup selection list. Complete disaster recovery or the need to recover an entire system just to recover a simple file/folder are excluded.

^{**}Administration of cloud-based services include routine tasks such as adding new users, helping with passwords, assigning application licenses etc. Advanced administration such as configuring and maintaining SharePoint are excluded.



ConstantlyOn IT Minimum Security Requirements and Client Agreement

ConstantlyOn IT Minimum Security Requirements

Impacts from cyberattacks are both far reaching and costly with damages that can include; data extortion/ransomware, business reputation, and trust, as well as customer loyalty. Alaska Communications is committed to working with our ConstantlyOn IT clients to create an IT environment with layers of security to provide protection for your business resources and data. This approach combines multiple mitigating security controls such as:

- an anti-virus application
- a firewall
- an anti-spam application
- email encryption
- web filtering
- back-up solution with offsite replication
- local area network monitoring and alerting
- guest wireless network segregated from production network
- authorized personnel activity accounting (network administrative accounts)
- end-user awareness training
- end-user general policy management of password requirements, account lockouts and not using shared accounts
- upgrade, replacement or retirement of non-supported legacy systems
- physical environment security

This list is not all inclusive, and your organization may have additional security controls based on regulatory compliance requirements specific to your business. Your organization may utilize some or all these security tools and policies. (See back)

It is impossible to prevent all security incidents. Good security practices can reduce the likelihood of an incident and its severity. Alaska Communications' Managed IT services includes an extra annual allotment of one time your monthly ConstantlyOn IT charge to assist with remediating security incidents' regardless of the root cause of the incident. If at the time of an incident, you are in full compliance with the security recommendations provided by Alaska Communications on page two then this allotment will be increased to up to two times your ConstantlyOn IT monthly charges. Compliance with these requirements may involve a change to your network or network access policies, which will be coordinated in advance.

| Customer | ner Alaska Communications | |
|----------------|--------------------------------------|--|
| Signature: | Signature: | |
| Print Name: | Print Name: | |
| Business Name: | Business Name: Alaska Communications | |
| Date: | Date: | |

Alaska Communications Revised on 05/14/20 Proprietary and Confidential

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ConstantlyOn IT Minimum Security Requirements and Client Agreement

Please review the table below and indicate your acknowledgment with initials.

| # | Minimum Requirement | What this means to you | Risk of non-compliance | COIT |
|---|---|--|---|-------------|
| 1 | Passwords must be a minimum of 8 characters; contain standard complexity, and changed every 90 days. | User must maintain complex passwords which are changed when prompted | Attackers can use dictionary and brute force attacks to guess your password | ~ |
| 2 | Accounts locked out for 24 hours after 5 invalid logon attempts to systems and Microsoft 365 | User must call COIT helpdesk to unlock account | Attackers can use dictionary and brute force attacks to guess your password | • |
| 3 | Firewall/UTM policy to block all unsecured inbound connections | Transparent to user | Reduces attack surface of system(s) exposed to potential attackers | • |
| 4 | Wireless networks to be configured with WPA2 or stronger encryption; guest WLAN access must be segregated from production network | Wireless networks must use transport encryption stronger than WEP and WPA to prevent unauthorized use | Minimizes attacker ability to use brute-force techniques to gain unauthorized wireless access | ~ |
| 5 | Each user must use his/her account; no sharing or group accounts permitted. | Each user has his or her own account | Allows COIT technicians to investigate security incidents | > |
| 6 | Non-supported legacy systems must be upgraded, migrated, unsupported, or retired. | Any computers running, for example, Windows 7, must be decommissioned, upgraded to Windows 10, or migrated to newer hardware | Protects customer by ensuring that attackers cannot exploit old software that cannot be patched | ~ |

Please select one of the following:

| □ I agree to meet the | e above minimum security | requirements to the best of | f my ability with the |
|-----------------------|---------------------------|-----------------------------|----------------------------|
| understanding that I | can request assistance in | any of these areas from the | COIT helpdesk at any time. |
| Initial | | | |

☐ I do not agree to the following minimum-security requirements (list by number):

| Initial: | Number: |
|----------|---------|
| | |
| Initial: | Number: |

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Alaska Department of Commerce, Community, and Economic Development

Division of Corporations, Business, and Professional Licensing PO Box 110806, Juneau, AK 99811-0806

This is to certify that

ALASKA COMMUNICATIONS SERVICES, INC.

600 TELEPHONE AVENUE, ANCHORAGE, AK 99503

owned by

ALASKA COMMUNICATIONS SERVICES, INC.

is licensed by the department to conduct business for the period

December 29, 2020 to December 31, 2022 for the following line(s) of business:

54 - Professional, Scientific and Technical Services



This license shall not be taken as permission to do business in the state without having complied with the other requirements of the laws of the State or of the United States.

This license must be posted in a conspicuous place at the business location. It is not transferable or assignable.

Julie Anderson Commissioner



CITY OF PALMER 12/31/2022

231 W. EVERGREEN AVE., PALMER, AK 99645

ANNUAL BUSINESS LICENSE LICENSE NUMBER

013242

THIS LICENSE IS GRANTED TO:

ISSUE DATE EXPIRATION DATE

ALASKA COMMUNICATIONS SERVICE \$\frac{9}{107}\frac{2022}{2022}\$

DBA:

600 TELEPHONE AVE ANCHORAGE, AK 99503 **NOT TRANSFERABLE**

POST AT ALL TIMES IN A CONSPICUOUS LOCATION



Palmer City Council Meeting I. 2.

Meeting Date: 06/11/2024

Submitted For: John Moosey, City Manager

Department: City Manager's Office

Legislation Number: AM 24-028

Subject

Action Memorandum No. 24-028: Directing the City Manager to Notify the State Of Alaska of the City Council's Statement of Non-Objection of the Package Store License #4366 for Fred Meyer #649.

Summary Statement/Background

Fred Meyer #649 has applied for a Package Store License #4366 renewal. Per State law, a local governing body may protest the approval of an application pursuant to AS 04.11.480 by providing the applicant with a clear and concise written statement of the reason for the protest or may voice a non-objection to a request.

Administration's Recommendation:

Administration recommends approving Action Memorandum No. 24-028.

Attachments

Fred Meyer #649 License Renewal

City of Palmer • Liquor License Review Form

| BUSINESS NAME: | Fred Meyer #649 | OWNER: Fred Meyer Stores Inc | |
|---|--------------------------|------------------------------|--|
| LICENSE TYPE: | Package Store | | |
| LOCATION: | 535 E Palmer Wasilla Hwy | | |
| Route to: Department of | ^c Finance | | |
| Business License/Sales Utilities/Assessments C | Tax/ | No No | |
| If no, explain: | | | |
| Other Comments: | | | |
| Lindrani Finance Director | | May 20, 2024 Date | |
| Route to: Department of | Community Development | | |
| Code (PMC/Bldg/Fire) (If no, explain: Other Comments: | V | nmunity Development es No | |
| Brad Harmon May 20, 2024 15:38 ARDT) Community Developme | ent Director | May 20, 2024 Date | |
| Route to: Police Departm | ent | | |
| Excessive Calls: If yes, explain: Other Comments: | | No | |
| Chief of Police | | May 20, 2024 Date | |

TO COUNCIL FOR AGENDA OF: June 11, 2024



Department of Commerce, Community, and Economic Development

ALCOHOL & MARIJUANA CONTROL OFFICE 550 West 7th Avenue, Suite 1600 Anchorage, AK 99501

Main: 907.269.0350

May 15, 2024

From: <u>Alcohol.licensing@alaska.gov</u>; <u>amco.localgovernmentonly@alaska.gov</u>

Licensee: Fred Meyer Stores Inc.

DBA: Fred Meyer #649

VIA email: business.license@kroger.com; jackie.cossey@kroger.com;

Local Government 1: Matanuska-Susitna Borough

Local Government 2: Palmer

Via Email: alex.strawn@matsugov.us; license.reviews@matsugov.us; kelieff@palmerak.org;

bhanson@palmerak.org
Community Council: N/A

Via Email: N/A

RE: Package Store License #4366 Combined Renewal Notice

| License Number: | 4366 |
|--------------------|-----------------------|
| License Type: | Package Store |
| Licensee: | Fred Meyer Stores Inc |
| Doing Business As: | Fred Meyer #649 |
| Physical Address: | 535 E Palmer- |
| | Wasilla Hwy |

☐ License Renewal Application ☐ Endorsement Renewal Application

Dear Licensee:

Our staff has reviewed your application after receiving your application and required fees. Your renewal documents appear to be in order, and I have determined that your application is complete for purposes of AS 04.11.510, and AS 04.11.520.

Your application is now considered complete and will be sent electronically to the local governing body(ies), your community council if your proposed premises is in Anchorage or certain locations in the Matanuska-Susitna Borough, and to any non-profit agencies who have requested notification of applications. The local governing body(ies) will have 60 days to protest the renewal of your license.

Your application will be scheduled for the **June 25, 2024,** board meeting for Alcoholic Beverage Control Board consideration. The address and call-in number for the meeting will be posted on our home page. The board will not grant or deny your application at the meeting unless your local government waives its right to protest per AS 04.11.480(a).

Please feel free to contact us through the <u>Alcohol.licensing@alaska.gov</u> email address if you have any questions.

Dear Local Government:

We have received completed renewal applications for the above listed licenses within your jurisdiction. This is the notice required under AS 04.11.480. A local governing body may protest the issuance, renewal, relocation, or transfer to another person of a license with one or more endorsement, or issuance of an endorsement by sending the director and the applicant a protest and the reasons for the protest in a clear and concise statement within 60 days of the date of the notice of filing of the application. A protest received after the 60-day period may not be accepted by the board, and no event may a protest cause the board to reconsider an approved renewal, relocation, or transfer.

To protest any application(s) referenced above, please submit your written protest for each within 60 days to AMCO and provide proof of service upon the applicant and proof that the applicant has had reasonable opportunity to defend the application before the meeting of the local governing body. If you have any questions, please email amco.localgovernmentonly@alaska.gov.

Dear Community Council (Municipality of Anchorage and Mat-Su Borough only)

We have received a completed renewal application for the above listed license (see attached application documents) within your jurisdiction. This letter serves to provide written notice to the above referenced entities regarding the above application, as required under AS 04.11.310(b) and AS 04.11.525.

Please contact the local governing body with jurisdiction over the proposed premises for information regarding review of this application. Comments or objections you may have about the application should first be presented to the local governing body.

If you have any questions, please email Alcohol.licensing@alaska.gov

Toan M. Wilson

Sincerely,

Joan M. Wilson, Director

907-269-0350

5/15/24, 12:00 PM Workitem Process

License Renewal

Is this application being made by you for the benefit of someone else? If "YES," indicate below or attach explanation.

No

Has the applicant, applicant's spouse, partner, officer, director or stockholders, of the licensed entity become disqualied by law or by facts and conditions from holding a license or permit under the Alcohol and Cannabis Control Information System Alcoholic Beverage Code? If "YES," indicate below or attach explanation.

No

Have there been changes since your original application that have not been reported on this or previous applications? If "YES," indicate below or attach explanation.

No

Do you intend to sell alcoholic beverages and ship them to another location in response to written solicitation in the next two years?

No

How many hours did you operate in 2022 as set forth in AS 04.11.330?

Operated to meet the minimum 240 hrs.

How many hours did you operate in 2023 as set forth in AS 04.11.330?

Operated to meet the minimum 240 hrs.

Are you a seasonal license and has your operation times/dates/seasons changed?

No

Has any person or entity in this application been convicted of a violation of Title 04, 3AAC 304 or a local ordanince adopted under AS 04.21.010 in 2022 or 2023.?

No

Have any Notices of Violation been issued for this license in 2022 or 2023?

No



License Number:

4366





Mailing Address:



PO BOX 305103 Nashville , TN 37230 - 5103



Document reference ID: 2583

Licensing Application Summary

Application ID: 2583

Applicant Name: Fred Meyer Stores Inc.

License Type applied for: Package Store License(PSL) (AS 04.09.230)

Application Status: In Review

Application Submitted On: 02/28/2024

Entity Information

Business Structure: Other

Alaska Entity Number (CBPL): 83574F

Entity Contact Information

Entity Address: PO Box 305103, Nashville, TN, USA

Ownership / Principal Party Details

| Principal Parent Entity | Principal Party | Role | %Ownership |
|-------------------------|---------------------------|--------------------------|------------|
| Fred Meyer Stores Inc. | Fred Meyer Stores, Inc. | Stockholder/Shareholder | 100 |
| Fred Meyer Stores Inc. | Don E. Forrest | Vice President | |
| Fred Meyer Stores Inc. | Christine Strick Wheatley | Vice President,Secretary | |
| Fred Meyer Stores Inc. | Carin Fike | Vice President,Treasurer | |
| Fred Meyer Stores Inc. | Marion Dan Krekeler | Vice President | |

44

Fred Meyer Stores Inc. John De France Vice President

Fred Meyer Stores Inc. Misty Murad Vice President

Premises Address

Nearest municipality, city, and/or

Palmer

borough:

Country, State, Zip: AK, United States,

Basic Business information

Business/Trade Name: Fred Meyer #649

Local Government and Community Council Details

City/Municipality Palmer

Borough Matanuska-Susitna Borough

Ninety Day Sign Requirements

Posted the 90 day sign: No

Public Notice Posting Attestation and Publishers Affidavit

Attestations

I certify that all proposed licensees (as defined in AS 04.11.260) and affiliates have been listed on this application.

I certify that I understand that providing a false statement on this form or any other form provided by AMCO is grounds for rejection or denial of this application or revocation of any license issued.

I certify that all licensees, agents, and employees who sell or serve alcoholic beverages or check the identification of a patron will complete an approved alcohol server education course, if required by AS 04.21.025, and, while selling or serving alcoholic beverages, will carry or have available to show

a current course card or a photocopy of the card certifying completion of approved alcohol server education course, if required by 3 AAC 305.700.

I agree to provide all information required by the Alcoholic Beverage Control Board in support of this application.

I hereby certify that I am the person herein named and subscribing to this application and that I have read the complete application, and I know the full content thereof. I declare that all of the information contained herein, and evidence or other documents submitted are true and correct. I understand that any falsification or misrepresentation of any item or response in this application, or any attachment, or documents to support this application, is sufficient grounds for denying or revoking a license/permit. I further understand that it is a Class A misdemeanor under Alaska Statute 11.56.210 to falsify an application and commit the crime of unsworn falsification.

I certify that I and any individual identified in the business entity ownership section of this application, has or will read AS 04 and its implementing regulations.

Signature

Electronic Signature not collected; application summited based on paper form.

Payment Info

Payment Type: CC

PaymentId: deb0a714-b061-45d0-8b8a- Receipt Number: 100778148

e13c47a7b337

Fred Meyer #4366 Renewal 2024

Final Audit Report 2024-05-21

Created: 2024-05-20

By: Kristin Elieff (kelieff@palmerak.org)

Status: Signed

Transaction ID: CBJCHBCAABAADRaHGRVfXF5A2St_UBc-2SwG5KcaGcow

"Fred Meyer #4366 Renewal 2024" History

- Document created by Kristin Elieff (kelieff@palmerak.org) 2024-05-20 10:54:55 PM GMT
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- Document e-signed by Gina Davis (gdavis@palmerak.org)
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- Document e-signed by Brad Hanson (bahanson@palmerak.org)
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- Email viewed by Dwayne Shelton (dashelton@palmerpolice.com) 2024-05-21 3:01:15 AM GMT
- Document e-signed by Dwayne Shelton (dashelton@palmerpolice.com)
 Signature Date: 2024-05-21 3:01:53 AM GMT Time Source: server
- Agreement completed.
 2024-05-21 3:01:53 AM GMT





Palmer City Council Meeting I. 3.

Meeting Date: 06/11/2024

Submitted For: Crystal Dermer, Administrative Assistant

Department: Public Works

Agenda Category: Action Memorandum

Legislation Number: AM 24-030

Subject

Action Memorandum No. 24-030: Authorizing Utility Water Connection for 2820 S. Margaret Dr., Palmer, Alaska.

Summary Statement/Background

Property owners plan to operate a commercial greenhouse/nursery business at 2820 S. Margaret Dr., Palmer, Alaska, which is outside of Palmer city limits, and are requesting permission to connect to the City of Palmer water system. This development will be a benefit to the City's water enterprise operation.

Administration's Recommendation:

Approve Action Memorandum No. 24-030.

Fiscal Impact

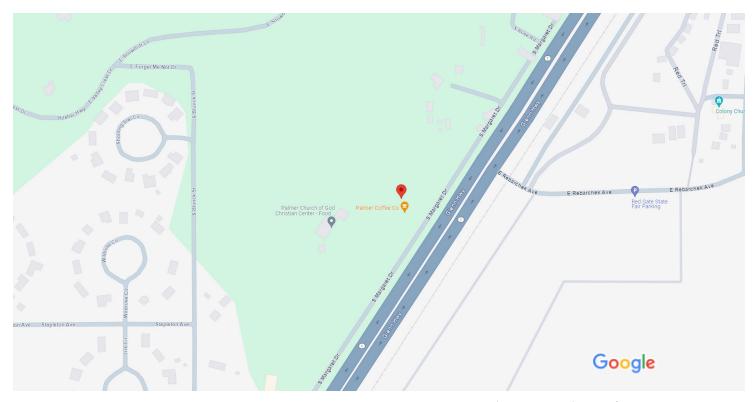
Total Amount of funds listed in this legislation: Unknown

Line Item(s): Increase in Water Revenues to the Water-Sewer Fund

Attachments

Margaret Dr Map

Google Maps 2820 S Margaret Dr



Map data ©2024 Google 200 ft **■**



2820 S Margaret Dr











Directions

Save

Nearby

Send to phone

Sha

Share



2820 S Margaret Dr, Palmer, AK 99645

HVG4+XV Palmer, Alaska



Palmer City Council Meeting I. 4

Meeting Date: 06/11/2024

Submitted For: Crystal Dermer, Administrative Assistant

Department: Public Works

Agenda Category: Action Memorandum

Legislation Number: AM 24-031

Subject

Action Memorandum No. 24-031: Authorizing Utility Water and Sewer Connections for Breezy Meadows Multifamily Development located at 12697 E. Scott Rd., Palmer, Alaska.

Summary Statement/Background

The Breezy Meadows Multifamily Development has acquired the neighboring property located at 12697 E. Scott Rd., Palmer, Alaska, located outside of Palmer city limits, and are requesting permission to connect to the City of Palmer water and sewer systems. This development will be a benefit to the City's water and sewer enterprise operations.

Administration's Recommendation:

Approve Action Memorandum No. 24-031.

Fiscal Impact

Total Amount of funds listed in this legislation: Unknown

Line Item(s): Increase in Water and Sewer Revenues to the Water-Sewer Fund

Attachments

12697 E. Scott Rd. Utility Connection Request

Scott Road Map



The Boutet Company, Inc. 1508 E Bogard Rd., Unit 7 Wasilla, Alaska 99654

Phone 907.357.6770 www.tbcak.com

April 24, 2024

Jude Bilafer Public Works Director City of Palmer 231 W. Evergreen Ave. Palmer, AK 99645

RE: 12697 E. Scott Rd Water Extension

Dear Mr. Bilafer,

Thank you for helping us work through the approval to extend the City's water and sewer lines to phases 1 and 2 of the Breezy Meadows Multifamily development located at 12811 E. Scott Road. Since that time, the owner has acquired the neighboring lot at 12697 E. Scott Road having legal description Township 18N Range 2E Section 32 Lot A37. TBC has been retained by AMG & Associates to design civil improvements for another two phase multifamily development. A conceptual site plan is attached. This development will construct a total of 8 twelve-unit buildings (Type A buildings), 4 eight-unit buildings (Type B buildings) and a community structure (Type C Building) with an additional eight units for a total of 76 units on the 5 acre parcel. This property is just outside of Palmer City limits.

On behalf of the developer, we would like to request that the project be served by City of Palmer's Water and sewer systems. The connection to the system would require connecting to the newly extended water main on the neighboring parcel extended from the Church on the Road and connecting to the pressure sewer main extended along Scott Road to serve phases 1 and 2 on 12811 Scott Road. We plan to extend where the 8" water main was stopped for the previous phases and create a loop through the site to eliminate any dead-end lines and reduce pressure loss. The dual 3" pressure sewer newly installed along Scott Road is adequate to serve this lot as well. A new pump vault and connection to the main will be installed for this development.

Design will be completed as required by your department, per the City of Palmer's standard specifications and taking guidance from the Anchorage Water and Wastewater Utility's Design and Construction Practices Manual (AWWU DCPM). The preliminary plan and profile for the extension is attached.

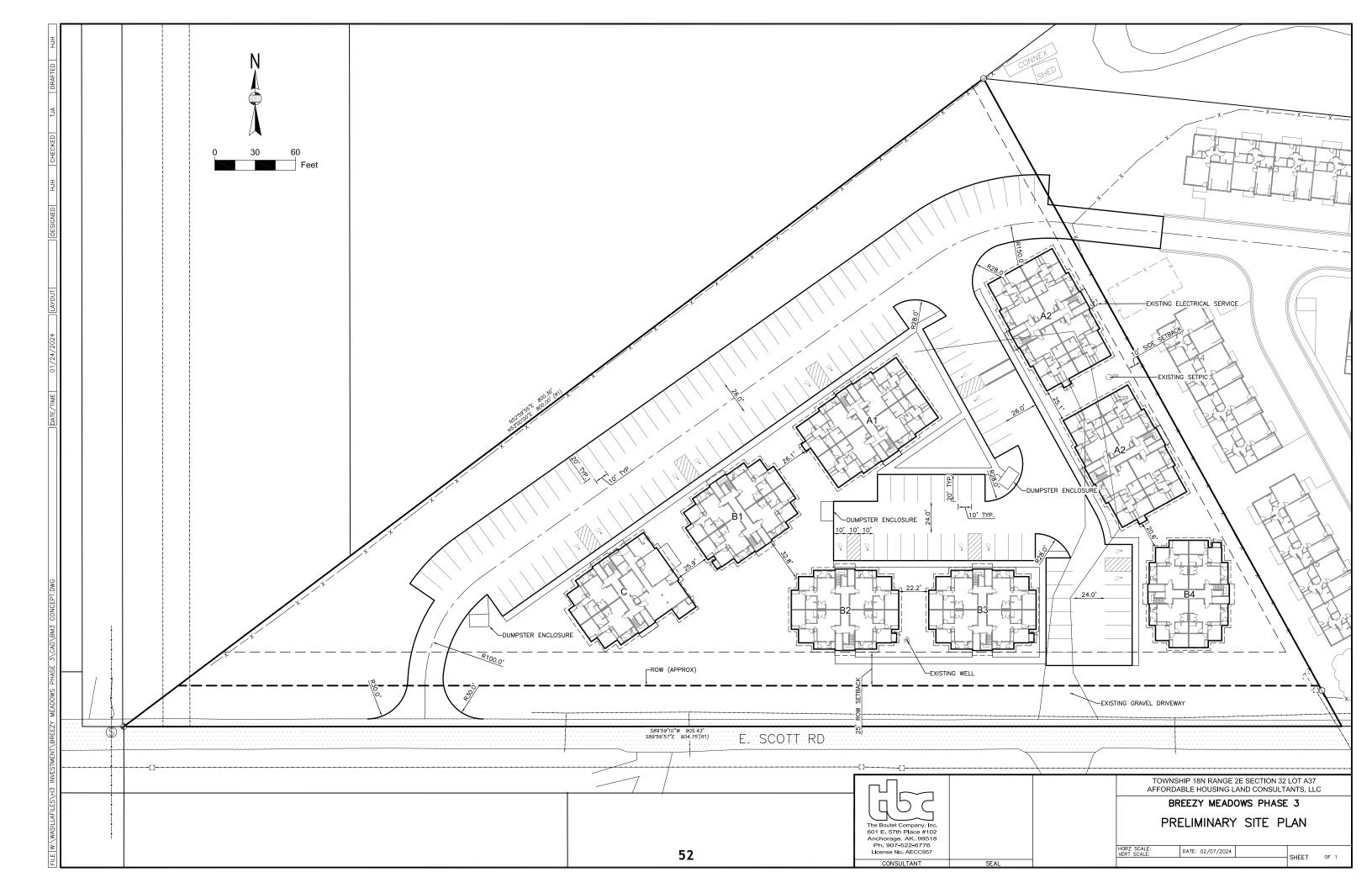
We appreciate the consideration by CoP to serve this development. Please contact myself or Hans Hill at (907) 357-6770 with an questions or request further information.

Sincerely,

Tim Alley, PE

Principal/Wasilla Office Manager

The Boutet Company, Inc



Google Maps 12697 Scott Rd



Map data ©2024 Google 200 ft L



12697 Scott Rd











Directions

Save

Nearby

phone

Share



12697 Scott Rd, Palmer, AK 99645

JV69+7R Palmer, Alaska



Palmer City Council Meeting I. 5.

Meeting Date: 06/11/2024

Submitted For: Shelly Acteson, City Clerk

Department: Administration
Agenda Category: Action Memorandum

Legislation Number: AM 24-033

Subject

Action Memorandum No. 24-033: Appointing current City of Palmer Finance Director Gina Davis as Interim City Manager and Authorizing Compensation

Summary Statement/Background

The current city manager's last day of employment with the City of Palmer is June 17, 2024.

To ensure continuity in city manager authority and responsibilities, it is recommended that the city council appoint an interim city manager effective immediately until a permanent city manager assumes duties in the future.

Action Memorandum 24-033 offers the position of Interim Manager to the current City of Palmer Finance Director Gina Davis, with a 15% increase in compensation.

Code Reference:

PMC 4.10.070 (B):

Acting City Manager or Acting City Clerk. The acting city manager or acting city clerk shall receive the following compensation:

- 1. Beginning on the fifteenth calendar day the employee shall receive a 10 percent increase of the acting employee's regular rate of pay while in acting status; or
- 2. As directed by the council. (Ord. 15-002 § 3, 2015; Ord. 12-001 § 3, 2013)

Administration's Recommendation:

To offer the position of Interim Manager to current Finance Director Gina Davis with a 15% increase effective immediately or on Manager Moosey's last day with the city.

Fiscal Impact

Total Amount of funds listed in this legislation: \$4,500 Legislation creates expenditure in the amount of: \$4,500 Budgeted Y/N?: Yes

Line Item(s): 01-01-05-6011; 01-01-05-6012